

The complainant must provide the following:

- Their name, address and contact information
- A description of the alleged bylaw violation
- The location of the alleged bylaw violation
- The impact and steps made to resolve the issue

We prioritize complaints as per the following:

- Health, safety and security of the public
- Damage to the environment
- Impact of the violation on the community
- Resources available

We focus on voluntary bylaw compliance through:

- Education
- Guidance
- Verbal direction
- Warnings
- Formal letters

Our escalating enforcement options:

- Written orders
- Issue bylaw notices
- Compliance agreements
- Payment Hearings
- Legal letters
- Long-form information

RDN Board Authorization:

- Notice on Title
- Direct enforcement
- Remedial action requirements
- Consent Order
- Application to a judge
- Civil injunction