REGIONAL DISTRICT OF NANAIMO

PUBLIC NOTICE

November 20, 2026

Unsolicited FireSmart Assessment Calls in the RDN

Some residents in the Qualicum Beach and Parksville areas have received cold calls to do FireSmart assessments of the inside of their home. Local fire departments offer free assessments by request only. In addition, a FireSmart assessment is conducted on the outside of your home, not the inside.

If you receive an unexpected call from someone claiming to be with a local fire department:

- Do not provide credit card or other personal information.
- Do not let an unexpected caller pressure you into booking a visit.
- Do not provide access to your property if you are unsure who you are dealing with.
- When in doubt, hang up and verify directly with your local fire department.

Residents may also report suspicious calls to the RCMP or the Anti-fraud line at 1-888-495-8501.

To learn about the FireSmart program in the RDN, visit rdn.ca/firesmart.

For more information, contact:
Regional District of Nanaimo
778-674-4604
engagement@rdn.bc.ca